

PET REGULATIONS

To guarantee a more enjoyable stay with your pet in our hotel, we thank you for following these guidelines:

- No more than one pet is allowed per room
- We allow cats & dogs with a maximum weight of 8 kilos
- Your pet must be carried in your arms from outside to your room and vice versa
- Animals are not allowed in the restaurants, the Hall Bar or at breakfast. Pets should always be fed in your room.
- Pets are also not allowed in the gardens or pool area.
- Your faithful friend should have their own place for tranquility and to relax, however never on the bed, sofa or chairs in the room. Instead we offer you a pet kit which includes a sleeping basket, food and water bowl to offer your pet a more comfortable stay.
- All dogs (even the well behaved ones) will always defend their own territory, we ask that you please hang the “do not disturb” sign on the outside door handle of the room and make an arrangement with house keeping a set time in which to clean the room.
- Should you need provisions to attend to your responsibility of cleaning up after or the daily hygiene of your pet, or any other additional service, please contact our concierge department on: 700 ext
- The hotel is not responsible for any damage caused by your pet in the room or any other areas of the hotel.
- Disturbances such as barking or similar should be restricted so as not to disturb other guests.

Once you have checked out of the room, we will carry out a special cleaning service so that it is ready for the next guests to enjoy their holiday with us. For this reason we charge a supplement for pet friendly rooms.

These guidelines are put in place to ensure that both yourself & your pet, along with all other guests have an enjoyable stay in our hotel. On behalf of the rest of our guests and ourselves, we appreciate your understanding,

Atentamente,
La Dirección.